

What Is The CCCR of NC?

An organization of residents of continuing care retirement communities in the state. Its objective is to protect and further the interests and welfare of residents of CCCRs throughout the state.

How Did It Begin?

It was incorporated in 1988 under the leadership of Dr. Harry Groves, a retired law school dean who was concerned about our inadequate state laws covering CCCRs. Its first project was to win enactment of basic legislation for the licensing and regulation of such communities. This was achieved in 1989. The position of Manager of Continuing Care Retirement Facilities was created within the NC Department of Insurance. Currently Jeffrey A. Trendel is the Manager. He has jurisdiction over 47 facilities (housing 14,000 residents) across the state. There are six more CCCR facilities awaiting licensing at this time. The Department has recently reactivated its Continuing Care Advisory committee on which CCCR of NC is represented.

What Does It Do?

CCCR of NC monitors Federal and State legislative proposals that may impact on our communities and their residents. These include health care and long term health care insurance bills before Congress and the State Legislature; Federal and State tax proposals; major changes suggested nationally in health care and HMOs; and potential changes in Social Security and Medicare.

CCCR of NC encourages development of strong, effective resident associations in every retirement community across the state and active resident participation in the formulation of policies and programs that affect them. It seeks to support the fiscal soundness and effective management of all our communities. It strives to work closely with community administrators and boards of trustees (and with all other agencies and organizations concerned) to develop the best in safe, happy and productive retirement living.

Please Join Us Now

CCCR of NC Membership

Name(s) _____ Date _____

Mailing Address _____

_____ NC _____
City Zip Code

Your Retirement Community _____

Please check as appropriate: New Member Renewing Member

Individual
 One year \$5.00
 Life Membership \$50.00

Couple
 One Year \$10.00
 Life Membership \$100.00

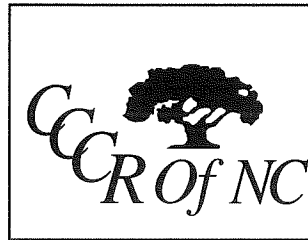
Please make checks payable to CCCR of NC and give to your representative. If you do not have a local representative mail to:
Management Services for Organizations
P. O. Box 1783
Salisbury, NC 28145-1783

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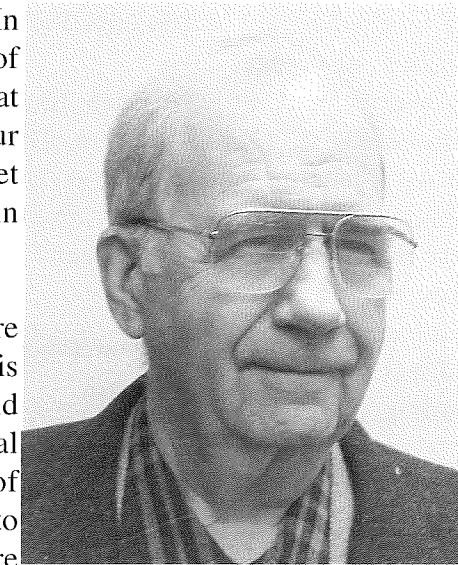
THE HOTLINE

THE HOTLINE is published four times a year for the *Continuing Care Community Residents of North Carolina* (CCCR of NC), incorporated in 1988 "to further the interests of residents of continuing care residents communities in North Carolina.

PRESIDENT'S MESSAGE

In the January 2003 HOTLINE, we discussed a number of projects that we anticipated working on this year. Now I want to give you a progress report on the ones we've addressed and some that remain ahead of us. In January we met as a Board of Directors at Belle Meade and at Tryon Estates in March. Our Executive Committee has met separately last November and in February.

As I mentioned earlier, we are directing significant efforts this year toward identifying and including subjects of special interest in each Board of Directors meeting. This is not to minimize reporting on the more routine matters such as the current status of our membership and of finances by way of the Treasurer's Report, approving previous Minutes, and hearing from our editor of the HOTLINE. We remind everyone of places, dates, and times of future meetings. These items must be dealt with at the beginning of every meeting. In addition, we are reviewing several others that are important to us now and some that we need to consider for the immedi-



ate future. Some of the most notable projects are mentioned below.

Last summer a questionnaire was sent to all of our CCRC representatives asking for their responses and concerns related to the amount and kind of financial information they receive on a monthly or annual basis. They were asked

to comment on whether the information was complete and relevant to their needs, and whether they had opportunities for direct input into financial decisions by their providers that affected them. While a number of responses indicated satisfaction as a whole, a number of responses led us to establish an Ad Hoc Committee For Financial Concerns last Fall to consider those matters.

The Committee has met several times, is working diligently, and has given progress reports at each of the Board of Directors meetings and Executive Committee meetings. Position papers are being prepared and indications are that efforts should be made to seek revisions to the North Carolina Statutes that relate to the operation of CCRC's in order to effect changes that appear needed. Bringing about some of these changes will not be easy, but we believe that the efforts and results being sought by this

a number of our communities. We look forward to their future reports.

During our last Annual Meeting in October, the Executive Director of the North Carolina Association For Non-Profit Homes For The Aging (NCANPHA) proposed to us that we select several of our members to meet on a regular basis with some of them. The purpose of such meetings would be to determine subjects of mutual interest of both groups that could be addressed. We selected three members of our Executive Committee, including your President, Secretary, and our Legislative Monitor to meet with them. So far, we've met on three occasions with three of their representatives. As a combined group we have identified a comprehensive list of subjects that are to be considered on a priority basis. Our list to date includes concerns related to pending legislative actions in NC, liability insurance, imputed interest, Medicaid, recruitment of minorities, and monthly fees in CCRC's. The first item on the agenda for our April meeting is the concerns of residents related to monthly fees. We are hopeful that these meetings with the NCANPHA representatives will be most fruitful to both of our organizations; improved communications should be a direct result. We will keep you informed regarding these subjects.

In our last two Board meetings, we dealt with additional special subjects including winter storm and emergency preparedness, the new HIPAA law (Health Insurance Portability and Accountability Act), locations for meetings when our membership and attendance outgrows present capacities in CCRC conference rooms, Christmas gift policies, emergency call systems, policies related to resident volunteers in skilled care areas, and prescriptions obtained from Canada. We will continue discussions on some of them. On our list for immediate consideration is the establishment of an Ad Hoc

Committee to study insurance problems. Our last item of special interest for the future is the feasibility of arranging for overnight lodging at host facilities for those attendees who must travel long distances to come to Board meetings.

We welcome, and really request, additional subjects of special interest that members believe we might pursue at our Board meetings and the Annual meeting in October. The success of this particular endeavor will depend upon wide interest and participation. If any reader believes a subject should be included in a future meeting agenda, please do not fail to contact your President. His telephone number is 336-472-5488; the e-mail address is dsjthasty@northstate.net, and the regular mail address is CCCR of NC, 100 Hedrick Drive, Thomasville, NC 27360.

We look forward to seeing you at our next Board of Directors' meeting at Croasdaile Village in Durham on May 21st and at the Annual Meeting in Grace Ridge in Morganton on October 15th.

Don Hasty
President

THE HOTLINE
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CCCR of NC Meeting, Croasdaile Village, Wednesday May 21 2003

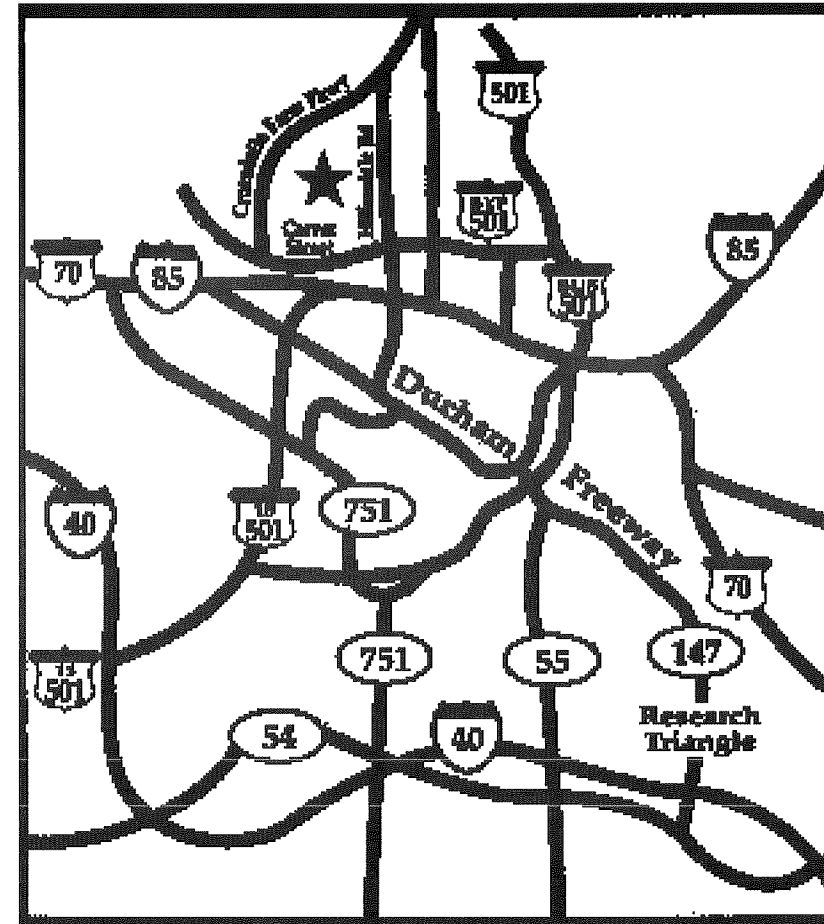
Directions

From I-40—Take the Durham Freeway (Highway 147) North. Then take Exit 15-B (Hillandale Road North/Fulton Street). Turn right onto Hillandale Road and travel through Hillandale Golf Course; this road will pass over I-85 and will go past Shoney's, Hampton Inn and Loehmann's Plaza Shopping Center to Carver Street...

From Highway 70 West and I-85 South—Take Exit 174-A; you will be on Hillandale Road. Travel past Shoney's, Hampton Inn and Loehmann's Plaza Shopping Center to Carver Street...

From Highway I-85 North and 15-501 North—Take Exit 174-A; you will be on Hillandale Road. Travel past Shoney's, Hampton Inn and Loehmann's Plaza Shopping Center to Carver Street...

There is a stoplight at the intersection of Hillandale Road and (Carver Street. Turn left onto Carver Street. Turn right at the third street which is Croasdaile Farm Parkway. You will travel about 1/2 mile past the existing Croasdaile Farm and you will see our sign on the right. Our office is in the Village Commons off Wesley Chapel Drive. Come in the main entrance.



Street. Turn left onto Carver Street. Turn right at the third street which is Croasdaile Farm Parkway. You will travel about 1/2 mile past the existing Croasdaile Farm and you will see our sign on the right. Our office is in the Village Commons off Wesley Chapel Drive. Come in the main entrance.

Registration Form

Return ASAP to Florence Blakely, Croasdaile Village, Apt. A250, Durham, NC 27705
 e-mail: feb@mindspring.com
 Phone: 919.384.2223

FRIDAY, MAY 16, IS THE DEADLINE FOR RESERVATIONS

Please print

Name _____ Community _____

Phone/e-mail: _____

Lunch: \$8 enclosed (Check to Croasdaile Village - Dining Service) _____

Will pay at door _____

Membership Totals, March 2003

Abernethy Center	28	Pennybyrn at Maryfield	30
Aldersgate	118	Piedmont Center	83
Arbor Acres	10	Pines at Davidson	39
Belle Meade	182	Plantation Estates	215
Bermuda village	0	Presbyterian Home	59
Carol Woods	145	Quail Haven Village	3
Carolina Meadows	400	Salemtowne	10
Carolina Village	0	Scotia Village	86
Covenant Village	211	Sharon Towers	0
Crescent View	1	Southminster	97
Croasdaile	124	Springmoor	6
Cypress Glen	73	St. Joseph	0
Deerfield	275	The Cypress	4
Forest at Duke	101	Trinity Oaks	103
Friends Homes Guilford	42	Tryon Estates	212
Friends Homes West	186	Twin Lakes	67
Givens Estates	0	Well Spring	151
Glenaire	168	Wesley Pines	36
Grace Ridge	45	Windsor Point	<u>6</u>
Penick Village	21		
Grand Total			3337

CCCR of NC Financial Report October 1, 2002-March 17, 2003

Checking Account Balance , September 30, 2002			\$4,744.94
DISBURSEMENTS		RECEIPTS	
HOTLINE expenses	\$4507.28	Membership dues	16,794.00
Annual Meeting	1303.48	Interest income	4.45
Board & Executive Cte. Mtgs.	1036.47		
President's expenses	135.26		
Secretary's expenses	0.00		
Treasurer's expenses	172.51		
Management Services	1540.00		
Legislative Monitor	134.33		
Membership Development	155.75		
Dues	0.00		
NaCCRA & NC Col. on Aging	330.00		
Representation (at NaCCRA)	785.61		
New Program Development	0.00		
Web site Expense	0.00		
Total disbursements	\$10,100.69	Total Receipts	\$21,543.39
Checking Account Balance , March 17, 2003			\$11,442.70
5 CD's			\$26,356.87

**Board of Directors Meeting
Summary**

The board met at Tryon Estate on Wednesday, March 19, 2003. Sixty-six members and guests had registered, but many more may have watched since the meeting was shown on closed circuit television.

Don Hasty reported on the items discussed at the Executive Board meeting in February. He noted that the 2003 budget was adjusted; an ad hoc committee was appointed to review financial concerns; Ivor Collins had reported on two meetings with NCANPHA; we will not sponsor the Life Long Learning Group; the need for larger space for meetings was also discussed.



Ken Sell, Treasurer, noted that income has reached \$16,700. Expenses are at \$10,100. The balance in the treasury is \$11,442, which will make it close for the rest of the year. He stated further that we have a new Web master and that our website has a somewhat different format.

Ivor Collins reported on CCCR/NCANPHA meetings (see page 4 for report). He distributed a list of CCRC's and their possible state legislators (developed by John Sloan). It was requested that representatives ascertain who represents their respective CCRC's and let John Sloan know.

Scott Myers of Tryon Estates reported on their three-tiered Emergency Call System, and Caroline Eller, Activities Director, reported on

the new HIPAA (Health Insurance Portability and Accountability Act) that must be implemented by April 14, 2003. Overall it concerns confidentiality issues with medical records.

Roger Cannon of Grace Ridge reported that for the last 15 yrs. residents had collected funds anonymously for Christmas presents to distribute according to each employee's length of service making awards from \$25 - \$500. Complaint by an employee caused management (on advice from their lawyer) to stop this. Procedures in other CCRC's were discussed.

John Sloan of Belle Meade gave the report from the Ad Hoc Committee for Financial Concerns (see report on page 6).

Also discussed were the following issues, which were presented from the floor: prescription drugs from Canada; problems in coordinating volunteer services; the possibility/feasibility of having residents of a specific CCRC offer "Bed and Breakfast" to Board members who are attending a Board meetings at their CCRC.

Jack Hanna of Scotia Village reminded members that the life membership (fee of \$50), should be checked with your tax advisor for tax benefits as CCCR of NC is a 501 c 4 corporation.

The Board will meet May 21 at Croasdaile in Durham and the Annual meeting will be on October 15 at Grace Ridge in Morganton.

Report on CCCR/NCANPHIA Meetings

Since our last Board meeting, we've met twice with NCANPHA - Feb. 12 and Mar. 19.

NCANPHA stands for NC Assoc. of Non-profit Homes for the Aging. It is a voluntary association of these organizations, dedicated to providing quality care, housing, health, community and related services to the elderly.

Member organizations are sponsored by private and religious organizations, and may include, beside CCRC's, non-profit rental retirement communities, retirement and HUD-financed housing for the elderly, and personal care/assisted living/nursing homes.

We hope and expect that NCANPHA's and CCCR's goals are very similar in many areas. As many of you know, we have actively collaborated on legislative matters of common interest.

Issues discussed were:

1. The Governor's budget which allows for no inflation in Medicaid reimbursements. Watch for a lot of cost-shifting between federal, state and counties. NCANPHA will fight any effort to reduce services to the aging, the handicapped, and children; will join any coalition working on these issues, and will advocate for all aging initiatives.

2. The bad penny which keeps recurring, is the "bed tax," an arbitrary charge to hospitals, nursing homes, and CCRC's of \$400 per year per bed and \$12.50 for Skilled and Assisted Living beds. It is the same as the motel tax. The difference is that our CCRC's are non-profit: they're no longer expected to pay property tax, and their state sales tax is refunded.

Another bill, H 253, although described as

"technical changes," has some undesirable provisions covering the desired connection between accreditation and licensure. NCANPHA will let us know how this issue is to be addressed.

I brought up the areas being looked at by our Ad Hoc Committee on Financial Concerns, namely fiduciary responsibility of governing Boards, separating financial statements of individual CCRC's from those of the parent, and identifying sympathetic legislators.

NCANPHA sees these as serious concerns, and proposed to begin our April meeting with their discussion.

Ivor Collins

Carol Woods

HB 809,

"Ensure Health Care Access"

This bill, addressing Medical Liability Reform, has been introduced in the NC Legislature.

The bill places a cap on non-economic damages, regulates contingency fees for attorneys, and protects confidentiality in nursing home quality care documents.

NCANPHA (NC Association of Non-Profit Homes for the Aging) is supporting the bill, along with the Hospital Association, Medical Society, and others. It is opposed by the Trial Lawyers Association. NCANPHA asks for CCRC resident support.

Your legislators would like to hear how you have been affected by medical malpractice events, either as a patient or as a medical practitioner. Call or e-mail me with comments or questions. Ivor Collins (919) 918-3556, e-mail: shirleyrhea@hotmail.com

Carpet Bocce

Well Spring Carpet Bocce evolved from Carpet Croquet (played with Velcro soled wooden booties affixed to the wickets). Croquet was too slow and left too many folks standing around watching so we shifted to Bocce, a fast moving, boisterous game for up to 8 players and a great game for the onlookers.

For the court, visualize an auditorium approximately 60 feet wide by 45 ft deep with a raised stage 40x15 ft, across the front. The seating consists of portable chairs on a floor divided into 3 sections of equal size, 20 ft wide and 30 feet long (back to front). The middle section has a hard wood surface and the side sections are concrete surfaces covered with close-weave industrial carpet.

For Bocce (6:30-7:30pm every Tuesday) we clear the chairs from one carpeted section except for eight chairs across the back for the players and about 20 chairs along the hard wood section adjacent to the court for the substitutes and fans. Our average attendance is approximately 15 people (about 25% of the residents of Assisted Living). The eight chairs for players are for first come first play and they swap with the fans at half time. With no fixed teams there are no losers; it is just the Red (red balls) team against the Green (green balls) team. The weekly scores broadcast over the in-house TV channel lists all of the attendees, players or not.

The impetus for the games came last fall from the wife of one of the residents who said that the time between dinner and bedtime was a lonesome void that needed filling.

We are looking forward to June when our new Assisted Living Ball Park of lovely green Bermuda grass, with Bocce, Croquet and Putting Green courts, opens for play.

Vic Blandin

Well Spring

A Poem for Computer Users Over 50

A computer was something on TV
From a Science Fiction show of note.
A window was something you hated to clean,
And ram was the father of a goat.

Meg was the name of my girlfriend,
And gig was a job for the night.
Now they all mean different things,
And that really mega bytes.

An application was for employment.
A program was a TV show.
A cursor used profanity.
A keyboard was a piano.
A memory was something you lost with age.
A CD was a bank account,
And-if you had a 3-inch floppy
You hoped nobody found out.

Compress something done to the garbage,
Not something you did to a file,
And if you unzipped anything in public
You'd be in jail for a while.

Log on was adding wood to the fire.
Hard drive was a long trip on the road.
A mouse pad was where a mouse lived,
And a backup happened to your commode.

Cut you did with a pocket knife,
Paste you did with glue.
A web was a spider's home,
And a virus was the flu.

I guess I'll stick to my pad and paper,
And the memory in my head.
I hear nobody's been hurt in a computer crash,
But when it happens they'll wish they were dead..

Author Unknown
Submitted by Des Reilly

FLAG DAY at COVENANT VILLAGE

To the skirl of a bagpipe and with the kilted piper at its head, a procession of flags made its way into the crowded assembly room at Gastonia's Covenant Village. The retirement community was celebrating its first official Flag Day!

Each floor of the main buildings and each group of cottages had been encouraged to design and create a banner that would express the peculiar personality of its group of residents. After presentation in the Assembly Room, the flags were displayed in the hallway outside the main Dining Room. There residents were given the opportunity to vote on which banner was most attractive and best represented its floor.

Highest honors went to the Health Center and to the A-4 Hall. The Health Center's flag showed the official seal of Covenant Village along with representations of medical equipment. A-4's banner represented the activities enjoyed by the hall residents—computers, cards, jigsaw puzzles, and others. These winners were rewarded with a barbecue lunch.



The flag for A-3 hall was a plea for peace, while the A-1 banner featured pictures of all the residents on the hall. The Ground Floor, which prefers to be called the Garden Floor, emphasized this preference with

a flag showing flowers surrounding a ground hog. A-2's banner carried the thought of "Waiting for God."

Both of the participating halls in B Building emphasized the idea of "bees." The second floor underlined their theme of friendliness with a banner proclaiming "To Bee Friends." Their neighbors on the third floor went them one better with three bees on their flag.

These flags will be displayed in their respective halls all year long and will be rededicated on Flag Day, 2004.

Dr. Harry Schutte
Covenant Village

Lecture/Discussion Series at Twin Lakes

For the second year in succession Twin Lakes Center is sponsoring a lecture and discussion series on international issues. In the current series professors from the Political Science Department of Elon University will be addressing the following issues on successive Fridays: Multilateralism vs. unilateralism (particularly relevant concerning the current situation with Iraq); Relations between the U.S. and Saudi Arabia; European Integration; and Women's Rights issues. These workshops have proved extremely popular and have filled up immediately. The workshops this year are dedicated to the memory of Dr. Richard Fuller who was largely responsible for organizing this event. Dick's untimely death on February 15 has saddened us all.

Al King
Twin Lakes

Ad Hoc Committee for Financial Concerns

President Hasty has asked a group of five Representatives to act as an Ad Hoc Committee for Financial Concerns. The group has met twice and has asked me to coordinate their efforts. Included in the group are Frank Earnheart of Piedmont Center, Paul Carter of Trinity Oaks, Quenten Lindsey of Glenaire, and Don Knee of Plantation Estates.

The State Insurance Commissioner regulates Continuing Care Communities in North Carolina. The law, which he is charged with administering, is General Statute Chapter 58, Article 64. Our committee feels that the statute would benefit from certain revisions. The legislation which we are seeking must be introduced by the House Committee on Insurance and by the Senate Select Committee on Insurance and Civil Justice Reform. One of our objectives is to require sponsoring corporations to provide each community with an auditable statement of income and expenses and to allocate administrative and general expenses on the basis of benefits derived by the community in question.

We have tabulated the membership of these committees by county and eventually hope to relate individual members to the communities they serve.

The membership of CCCR of NC can be of great assistance in this effort. We ask that each representative email me <jwsloan@nc.rr.com> the House and Senate Legislative District in which his/her CCRC is located. As these get compared to our list, we hope to pair specific CCRC's and legislators so individual members may contact their legislator.

John Sloan
Belle Meade

ACRONYMS IN COMMON USE BY RESIDENTS IN CONTINUING CARE COMMUNITIES

AAHSA	American Association of Homes and Services for the Aging
AARP	American Association of Retired Persons
AL	Assisted Living
CCAC	Continuing Care Accreditation Commission
CCCRofNC	Continuing Care Community Residents of North Carolina
CCRC	Continuing Care Retirement Community
CFO	Chief Financial Officer
CNA	Certified Nursing Assistant
DOI	Department of Insurance
HCFA	Health Care Financing Administration
H.R.#	House of Representatives Bill
IL	Independent Living
LPN	Licensed Practical Nurse
LTC	Long Term Care
NaCCRA	National Continuing Care Residents Association
NCANPHA	North Carolina Association of Not for Profit Homes for the Aging
NCCA	North Carolina Coalition on Aging
NCSCA	North Carolina Senior Citizens Association
S#	Senate Bill
SN	Skilled Nursing

Editors Note: This will be the last list for awhile.



HOW TO WRITE YOUR STORY

The art of memoir writing is quickly gaining popularity. Not just for the rich and famous, but regular people, who perhaps have never written a paper or article outside of school, are finding joy in writing; the one unique story that only they can write – the stories of their life.



Writing a memoir enables you to leave a piece of your history for your family. It is something that future generations can look back at to understand what life was like for you and what was important to you.

A memoir is defined as a piece of autobiographical writing, usually shorter than a comprehensive autobiography. The memoir often tries to capture certain highlights or meaningful moments in one's past. Memoirs speak from the heart and don't require a great deal of research.

"There are many benefits to writing one's memoirs," said Linda Myers, Ph.D. and author of *Becoming Whole: Writing Your Healing Story*. "Research studies show that writing a true story integrated with feelings helps heal arthritis, asthma, and other physical problems. In addition, most of us realize that writing helps us heal emotional wounds, and helps us see ourselves and others more clearly. Writing the authentic story of a life is a powerful act."

To effectively write a memoir, you may want to be a skillful storyteller, but you don't need to be. Memoirs combine fiction writing with essay writing. This doesn't mean that memoirs should be made up of lies, but you may want to develop your own "voice". Write your story as you would tell your story, by using techniques found in fiction writing, such as images, suspense, foreshadowing, and dialog.

Revisiting the past can be enjoyable. It can help you reconnect with people and places that you may have lost touch with throughout the years. Even if

you have a great memory and can recall any event, research is another key point for a good memoir. Study old photographs and utilize your library or the internet to find sites about the era that you are writing about. By doing this, you will be able to recall how things looked and felt during the time.

"It helps to use scenes to show what is happening and narrative woven in," said Myers. "Most people write everything in a narrative 'we did this, and then we did that,' but scenes 'show' what is happening – with dialogue, characters, and a sense of place. All of this makes for a more interesting story."

Writers should key in on unusual or remarkable memories or experiences that have happened to you. "I suggest that you should follow your emotions and envision the scenes that you remember. Important emotional moments will guide you into a good story," she said. "The story will be more passionate and striking if you don't follow a formula but write from the heart."

Start with the most life changing events you can remember, and "write about who you were before and then what happened, and who you became after this event", said Myers. "There are many of these events in our lives, from small moments of insight to huge identity changes."

Myers suggests to get started you should begin with a short little story and write each one after the other in short writing sprints of ten to thirty minutes. "It helps to have a timeline to chart out your life and the stories that make up your life."

If you are experiencing writer's block, Susan Carlson, author of *Writing Your Memoirs: Genealogy for the Next Generation*, suggest writing letters. For example, Carlson says to begin the letters with "Dear great-grandchildren" and go from there. One letter could be about your family, another letter could contain details about your childhood.

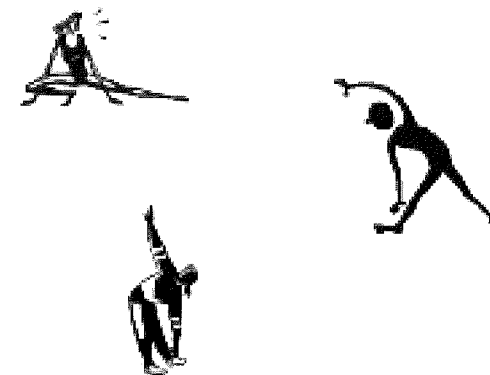
By: April Chapman-Thomas
Summarized from http://www.seniorcitizens-magazine.com/04_01january/Page_17.htm

Don't Push Your Luck

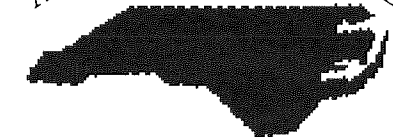
I know that I should exercise daily, but my body doesn't want me to do too much, so I have worked out this program of strenuous activities that do not require physical exercise. You are invited to use my program without charge.

1. Beating around the bush
2. Jumping to conclusions
3. Climbing the walls
4. Swallowing my pride
5. Passing the buck
6. Throwing my weight around
7. Dragging my heels
8. Pushing my luck
9. Making mountains out of molehills
10. Hitting the nail on the head
11. Wade through paperwork
12. Bending over backwards
13. Jumping on the bandwagon
14. Balancing the books
15. Running around in circles
16. Eat crow
17. Tooting my own horn
18. Climbing the ladder of success
19. Pulling out the stops
20. Adding fuel to the fire
21. Opening a can of worms
22. Putting my foot in my mouth
23. Starting the ball rolling

From Mountain Breeze Spring 2003



AROUND THE STATE



"Try It You'll Like It"

Many older adults appreciate the concept of living in a CCRC, but find it difficult to envision the practical issues of daily life in a communal setting. They may ask themselves, "Where will I shop? Where will I attend religious services? Who will be my neighbors? Will I be happy?"

In 1999, to help answer these questions, and prepare prospective Carol Woods residents for the transition to a CCRC, Carol Woods introduced the "Try It You'll Like It" program.

The program invites couples or singles to stay in a furnished Carol Woods' studio apartment, or an adjacent furnished townhouse, for a minimum of 30 days and maximum of 90 days.

With the exception of health care, the prospective resident's monthly fee covers the cost of many of the same monthly services available to residents, such as weekly housekeeping, linen service, scheduled transportation on the Carol Woods bus, and access to on-campus amenities including the computer room, library, fitness center, exercise classes, concerts and lectures.

Since the program started, Carol Woods has helped many prospective residents in their quest for realistic expectations of the lifestyle at Carol Woods. The majority of those who tried the program really did like it, and have since moved into Carol Woods!

Jennifer Gill
Carol Woods
Public Relations Coordinator